

From: (b)(6)@state.gov>
To: Rizzo, Dave (b)(6)@ap.org>;
Khin, John (b)(6)@ap.org>
CC: (b)(6)@state.gov>;
(b)(6)@state.gov>;
(b)(6)@state.gov>
Subject: RE: Usage of free AP Asia Online and AP Top News Service in the Pacific
Date: Wed, 3 Mar 2021 19:55:38 +0000

Thanks Dave-

We will send them the below materials and share John's email. 4 pm your time is good for us so can you share a day that works for you and we can invite them to participate?
Have a lovely one.

Many thanks, (b)(6)

From: Rizzo, Dave (b)(6)@ap.org>
Sent: Thursday, March 4, 2021 7:50 AM
To: (b)(6)@state.gov>; Khin, John (b)(6)@ap.org>
Cc: (b)(6)@state.gov>; (b)(6)@state.gov>; (b)(6)@state.gov>
Subject: RE: Usage of free AP Asia Online and AP Top News Service in the Pacific

Hi (b)(6)

Please have the user's that require account verification and resets reach out directly to John Khin above.
*John please re-run current users list to and provide for (b)(6)

Resending the link for online training materials on AP Academy:

<https://www.ap.org/ap-academy/>

Also, we would like to let you know that we now have a product training and client engagement team and would be happy to schedule a Zoom presentation for the group. Realize difficult with time change involved but we have some people that could be game to do this at an odd hour.

Thanks,

Dave

From: (b)(6)@state.gov>
Sent: Wednesday, March 03, 2021 12:49 AM
To: Rizzo, Dave (b)(6)@ap.org>; Khin, John (b)(6)@ap.org>
Cc: (b)(6)@state.gov>; (b)(6)@state.gov>; (b)(6)

(b)(6)@state.gov>

Subject: RE: Usage of free AP Asia Online and AP Top News Service in the Pacific

[EXTERNAL]

Hi Dave and John-

I am following up on the below email. We'd really like to reach out to the members and give them helpful info on using this service.

Have a good one.

Many thanks, (b)(6)

From: (b)(6)

Sent: Wednesday, February 17, 2021 11:29 AM

To: (b)(6)@ap.org; Khin, John (b)(6)@ap.org>

Cc: (b)(6)@state.gov>; (b)(6)@state.gov>; (b)(6)

(b)(6)@state.gov>

Subject: RE: Usage of free AP Asia Online and AP Top News Service in the Pacific

Hi Dave and John-

Per the report you sent to (b)(6) I can see that several of the users need to verify accounts or change their passwords. Can you send us the Youtube videos you mentioned as well as the best email for the users who need assistant resetting or verifying their accounts. We'd like to reach out to all of them again to encourage them to use the service and we can ask if they'd like a training via WebEx.

In the meantime is there any way to see how much the active users are accessing and/or downloading from AP?

Have a wonderful day.

Many thanks, (b)(6)

From: (b)(6)@state.gov>

Sent: Wednesday, February 17, 2021 11:18 AM

To: (b)(6)@state.gov>

Subject: FW: Usage of free AP Asia Online and AP Top News Service in the Pacific

Hi (b)(6),

FYI

(b)(6)

Press and Media Coordinator | Public Diplomacy Office

U.S. Embassy Fiji, Kiribati, Nauru, Tonga and Tuvalu

(b)(6)@state.gov

158 Princess Road | PO Box 218, Suva

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From: (b)(6)
Sent: Thursday, November 5, 2020 2:23 PM
To: (b)(6)@state.gov>
Cc: (b)(6)@state.gov>
Subject: FW: Usage of free AP Asia Online and AP Top News Service in the Pacific

Hi (b)(6)

Received this from Dave today. Have emailed him back to ask for some guidance on how to read this report as its not very clear to me.

Appreciate if you have more insight on this to share, thank you.

Cheers,

(b)(6)
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From: Rizzo, Dave (b)(6)@ap.org>
Sent: Thursday, November 5, 2020 8:46 AM
To: (b)(6)@state.gov>
Cc: Khin, John (b)(6)@ap.org>
Subject: RE: Usage of free AP Asia Online and AP Top News Service in the Pacific

Hi (b)(6)

Well we made it to November 4th but still no declared winner, historic and exhausting at once. Here is the information you requested. It seems to me that it would be a good idea to organize a training session or training materials for you users. Realize there is a time difference issue but we can be flexible for a webex session, there is also a plethora of information online including instructional YouTube videos – please let me know how that sounds.

Thank you.

Sincerely,

Dave

From: (b)(6)@state.gov>
Sent: Monday, October 19, 2020 6:44 PM
To: Rizzo, Dave (b)(6)@ap.org>

Cc: Khin, John (b)(6)@ap.org>

Subject: RE: Usage of free AP Asia Online and AP Top News Service in the Pacific

[EXTERNAL]

Hi Dave,

Awesome to hear from you! Yes thank you, usage reports will be most appreciated when you get a chance. Of course, the elections just around the corner, I'm excited seeing and hearing all about that. Wishing you and the team all the very best in your coverage.

Talk soon. Have a gorgeous evening on that end.

Cheers,

(b)(6)

Press and Media Coordinator | Public Diplomacy Office
U.S. Embassy Fiji, Kiribati, Nauru, Tonga and Tuvalu

(b)(6)@state.gov

158 Princess Road | PO Box 218, Suva



From: Rizzo, Dave (b)(6)@ap.org>

Sent: Tuesday, October 20, 2020 10:38 AM

To: (b)(6)@state.gov>

Cc: Khin, John (b)(6)@ap.org>

Subject: RE: Usage of free AP Asia Online and AP Top News Service in the Pacific

Hi (b)(6)

My apologies for the delayed response and thank you for bumping this up in my inbox. We can run usage reports for you, typically it would take a couple days to compile and deliver, it may take a bit longer as elections are currently consuming a lot of resources.

I will keep you posted and provide a delivery date on the reports shortly.

Thank you.

Sincerely,

Dave

From: (b)(6)@state.gov>

Sent: Monday, October 19, 2020 4:52 PM

To: Rizzo, Dave (b)(6)@ap.org>

Cc: Khin, John (b)(6)@ap.org>

Subject: RE: Usage of free AP Asia Online and AP Top News Service in the Pacific

[EXTERNAL]

Good Afternoon Mr. Rizzo,

Just following up on my email. Appreciate if you have had a moment to consider the request.

Thank you for your time and look forward to hearing from you soon. Thank you.

Cheers,

(b)(6)

Press and Media Coordinator | Public Diplomacy Office

U.S. Embassy Fiji, Kiribati, Nauru, Tonga and Tuvalu

(b)(6)@state.gov

158 Princess Road | PO Box 218, Suva



From: (b)(6)

Sent: Monday, October 5, 2020 3:52 PM

To: (b)(6)@ap.org' (b)(6)@ap.org>

Cc: (b)(6)@ap.org' (b)(6)@ap.org>

Subject: Usage of free AP Asia Online and AP Top News Service in the Pacific

Good Afternoon Mr. Rizzo,

Trust this email finds you well. My name is (b)(6) and I'm working with the US Embassy in Suva, Fiji.

I understand you were integral in the free provision of AP content for the Pacific Islands and I would appreciate your assistance in my current task to highlight some data on the program's uptake.

I'm hoping to compile some data on how many news organizations in the Pacific are using the free AP Asia Online and AP Top News Service since the inception of the grant/program.

Is there a way in which your organization is able to assist with this information gathering, also how often they are using the content?

Appreciate your time and I look forward to hearing from you.

Cheers,

(b)(6)

Press and Media Coordinator | Public Diplomacy Office

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Recipient: @state.gov>;
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